Building a Strong Economy

2004/05 Year End Actual	PI Ref	Area	PI Description	2005/06 Year End Actual	Performance to Last Year
N/a	BV 223	N/a	Principal Roads Maintenance	5.00	
0.00	BV 100	N/a	Temporary traffic controls / closure	0.07	✖
2,312.00	KPI	N/a	Jobs supported through business grants / incentives	1,261.00	✖
920.00	CEDOS 01a	Business Support	Number of enquiries	647.00	✖
74.42	CEDOS 01b		Enquiries per 1,000 businesses	67.39	✖
N/a	N/a		Enquiries that were web based	63.00	
N/a	N/a		Businesses provided with individual one-to-one assistance	70.00	
N/a	N/a		Businesses provided with individual one-to-one assistance per 1,000 businesses	7.29	
52.00	CEDOS 03a		Business start-ups supported	19.00	✖
4.21	CEDOS 03b		Start-ups supported per 1,000 businesses	1.97	✖
848.00	CEDOS 04a		Direct jobs created	458.00	✖
68.59	CEDOS 04b		Direct jobs created per 1,000 businesses	47.71	✖
16.00	CEDOS 06a		Number of direct jobs safeguarded	300.00	✔
0.75	CEDOS 06b		Direct jobs safeguarded per 1,000 businesses	31.2	✔
N/a	N/a		Cost per job created / safeguarded	500.00	
95	CEDOS 07		% customers satisfied	85.05	✖
N/a	N/a	Inward Investment	Number of enquiries	158.00	
N/a	N/a		Enquiries that were web based	7.00	
N/a	N/a		Enquiries per 10,000 economically active population	7.19	
N/a	N/a		Web based enquiries per 10,000 economically active population	0.31	
15.00	CEDOS 09a		Number of investments	13.00	✖
0.70	CEDOS 09b		Investments per 10,000 economically active population	0.59	✖
176.50	CEDOS 11a		Number of direct jobs created	349.00	✔
8.28	CEDOS 11b		Direct jobs created per 10,000 economically active population	15.89	✔
451.00	CEDOS 14		Cost per job created / safeguarded	247.83	✔
N/a	N/a		% customers satisfied	100.00	

Building a Strong Economy

2004/05 Year End Actual	PI Ref	Area	PI Description	2005/06 Year End Actual	Performance to Last Year
39.00	CEDOS 26	Managed Workspace	Number of units provided	69.00	↴✓
900.00	CEDOS 27		Workspace area (sq m) provided	900.00	➡
38.00	CEDOS 28		Average % occupancy rate	38.00	➡
21.00	CEDOS 29a		Number of jobs supported in managed workspace	62.00	↴✓

Key to Symbols and Colours

	Top Quartile	↴✓	increasing, improved performance
	Second Quartile	↴✓	decreasing, improved performance
	Third Quartile	↴✗	decreasing, deteriorating performance
	Bottom Quartile	↴✗	increasing, deteriorating performance
		➡	no change

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2004/05 Year End Actual	PI Ref	Area	PI Description	2005/06 Year End Actual	Performance to Last Year
N/a	BV 223	N/a	Principal Roads Maintenance	5.00	
0.00	BV 100	N/a	Temporary traffic controls / closure	0.07	↓✗
2,312.00	KPI	N/a	Jobs supported through business grants / incentives	1,261.00	↓✗
920.00	CEDOS 01a	Business Support	Total number of enquiries	647.00	↓✗
74.42	CEDOS 01b		Enquiries per 1,000 businesses	67.39	↓✗
52.00	CEDOS 03a		No. of business start-ups supported	19.00	↓✗
4.21	CEDOS 03b		Start-ups supported per 1,000 businesses	1.97	↓✗
848.00	CEDOS 04a		Direct jobs created	458.00	↓✗
68.59	CEDOS 04b		Direct jobs created per 1,000 businesses	47.71	↓✗
16.00	CEDOS 06a		Total no. of direct jobs safeguarded	300.00	↑✓
0.75	CEDOS 06b		Direct jobs safeguarded per 1,000 businesses	0.75	➡
76.00	CEDOS 07a		% customers very satisfied	57.47	↓✗
19.00	CEDOS 07b		% customers satisfied	27.58	↑✓
4.00	CEDOS 07c		% customers neither satisfied nor dissatisfied	5.75	↑✓
1.00	CEDOS 07d		% customers dissatisfied	2.30	↑✓
0.00	CEDOS 07e		% customers very dissatisfied	6.90	↑✓
15.00	CEDOS 09a	Inward Investment	Number of investments	13.00	↓✗
0.70	CEDOS 09b		Investments per 10,000 economically active population	0.59	↓✗
176.50	CEDOS 11a		No. of direct jobs created	349.00	↑✓
8.28	CEDOS 11b		Direct jobs created per 10,000 economically active population	15.89	↑✓
451.00	CEDOS 14		Cost per job created / safeguarded	247.83	↓✗
39.00	CEDOS 26	Managed Workspace	No. of units provided	69.00	↑✓
900.00	CEDOS 27		Workspace area (sq m) provided	900.00	➡
38.00	CEDOS 28		Average % occupancy rate	38.00	➡
21.00	CEDOS 29a		No. of jobs supported in managed workspace	62.00	↑✓

Key to Symbols and Colours

Colour		Symbol	
	Top Quartile	↑✓	increasing, improved performance
	Second Quartile	↓✓	decreasing, improved performance
	Third Quartile	↓✗	decreasing, deteriorating performance
	Bottom Quartile	↑✗	increasing, deteriorating performance
		➡	no change